



Dear Clearinghouse partner,

The Health Resources and Services Administration's (HRSA) COVID-19 Coverage Assistance Fund (CAF) reimburses the costs of administering COVID-19 vaccines to underinsured patients whose health insurance doesn't cover vaccine administration fees, or does but typically has patient cost-sharing.

We are reaching out to inform you of upcoming enhancements to the CAF provider portal. Returning visitors to the CAF portal will soon notice that the enhancements include real-time provider validation and improvements to the overall look and feel.

If providers have previously submitted claims for costs associated with administering vaccines to underinsured individuals through the portal or would like to begin doing so, we invite them along with our clearinghouse partners to join us for an informational webinar on Thursday, January 13, 2022, at 2:00 pm EST.

#### **Webinar registration**

To register, visit: [https://attglobal.webcasts.com/starthere.jsp?ei=1522197&tp\\_key=7563453666](https://attglobal.webcasts.com/starthere.jsp?ei=1522197&tp_key=7563453666)

#### **Submit claims**

Providers ready to submit claims under this program should take the first step by enrolling here, [covid19coverageassistance.ssigroup.com/enroll](https://covid19coverageassistance.ssigroup.com/enroll)

#### **Questions**

For questions, contact the provider support line at 833-967-0770 or TTY dial 888- 970-2920. Hours of operation are 8:00 am to 8:00 pm ET, Monday through Friday. Service staff members are available to provide real-time technical assistance and payment support.

You can learn more about the CAF program by visiting, <https://www.hrsa.gov/covid19-coverage-assistance>

**Please note:** There is a separate program, The HRSA COVID-19 Uninsured Program, which reimburses for COVID-19 services rendered to uninsured patients. For information about that separate program, visit: <https://www.hrsa.gov/coviduninsuredclaim>

Provider Relief Bureau  
Health Resources and Services Administration  
United States Department of Health and Human Services