



Dear Valued Provider,

We recently reached out to let you know of a temporary lapse in enrollment and claims processing in the Health Resources and Services Administration (HRSA) COVID-19 Coverage Assistance Fund (CAF) as we updated administrative and contract support. This update has now concluded and the portal has been reopened for new enrollments and claims processing.

Next Steps

Now that processing has resumed, and in accordance with program policy, CAF is accepting claims for COVID-19 vaccines administered on or after December 14, 2020. You may submit claims via the CAF portal at: <https://covid19coverageassistance.ssigroup.com/>.

Questions

For questions, contact the provider support line at 833-967-0770 or TTY dial 888-970-2920. Hours of operation are 8:00 am to 8:00 pm ET, Monday through Friday. Service staff members are available to provide real-time technical assistance and payment support.

Thank you for your participation in the program.

Provider Relief Bureau
Health Resources and Services Administration
United States Department of Health and Human Services